

Terms and Conditions

INGREDIENTS: All cakes, fillings and icings may contain, or come into contact with, soy, wheat, dairy, nuts

or other allergens. It is the responsibility of the Customer to inform me prior to the confirmation of their

booking of any allergy issues. It is the responsibility of the Customer to inform their guests of all allergy information and accordingly the Supplier will not be held liable for any allergic reaction resulting from consumption of the cake. All products are made to be eaten on the day of the celebration.

QUOTATIONS. All Quotations are valid for 7 days from the date of issue. ORDERS. We prefer A MONTH'S NOTICE FOR ALL ORDERS, as we are continually booked in advance. We will however endeavor, where availability permits accept short notice cakes. Any Products ordered from a picture or photo of a product

produced by any other cake maker, can only be reproduced by us as our interpretation of that product and will NOT be an exact reproduction of the product in the picture or photo. DEPOSITS. A

non-refundable deposit of 50% is required to hold your date within seven (7) days prior to pick up.

Where we have delivered what is quoted and invoiced, but the Customer does not accept the finished Product, the deposit WILL NOT be refunded. The Customer can choose to pay the remainder and take

the Product/s, or leave them at no extra cost. UNFORESEEN CIRCUMSTANCES. Where we cancel the booking due to illness or any other unforeseen circumstance that affects the ability to deliver the ordered Product, the deposit will be refunded within seven (7) days of notification to the Customer.

FINAL BALANCE PAYMENTS AND PICKUPS. BALANCES ARE DUE A WEEK BEFORE EVENT, ALL PRODUCTS WILL NOT LEAVE THE PREMISES UNTIL PAID IN FULL. If paying by cash, correct change is appreciated, as we may not have the exact change on the premises. If paying by internet transfer, the money needs to hit the account BEFORE the product leaves the premises. It is the responsibility of the Customer to check

the state of the product before leaving the premises. Once the item has left the premises, the Customer is responsible to ensure that products get to its destination safely and is stored as per our instructions to

achieve best results for taste and quality.